



Liberal Arts Division FAQs

How do I contact departments?

[Department/College Area Telephone List](#)

English Department

Teri McKinney (775-673-7092) tmckinney@tmcc.edu
Justin Seagraves (775-674-7578) jseagraves@tmcc.edu

Humanities/Foreign Language Department

Hans Meadows (775-674-7945) hmeadows@tmcc.edu

Visual Arts

Scottie Lockrem (775-673-7291) LLockrem@tmcc.edu

Performing Arts

Steven Meyer (775-674-7610) smeyer@tmcc.edu

For assistance with Art (AC) and Music (MU) (775-824-3802) or [EPIC department](#) epic@tmcc.edu

Liberal Arts Division Office – 775-674-7937

What do I do if I don't have access to a computer or laptop?

Please notify your professor by email or phone.

If I cannot come to campus and I do not have internet access at home, what can I do?

Here are several internet access providers who are offering accommodations during the Coronavirus pandemic. These include: AT&T, Comcast, Charter, Cox, Google Fiber, Sprint, Verizon, and T-Mobile will not disconnect anyone for the next 60 days. They participated in the ["Keep Americans Connected" Pledge](#).

Comcast is offering an [Internet Essentials package](#) for free for 60 days during the coronavirus outbreak.

Charter Communication announced it will offer free [Spectrum broadband and Wi-Fi access](#) for 60 days to households with K-12 and/or college students who do not already have a subscription.

I am having issues with online courses/CANVAS. Who do I contact?

TMCC's WebCollege department works with TMCC's online classes and is able to answer any questions, assist with understanding the online class system, and much more.

You can reach them here: [WEB COLLEGE](#)

Tutoring, Testing, Counseling, DRC, Advising

Is the Tutoring Center open?

[Tutoring and Learning Center](#) would like to reassure you that we're here to help. We have transitioned all of our services to be completely remote. Online tutoring appointments are able to range between 1 and 2 hours in length. Students may schedule up to 2 hours of appointments per day and can schedule two weeks in advance. Students register for an appointment [online](#).

Is Testing Services open?

For [TESTING SERVICES](#), please contact your instructor for an updated protocol.

Are Counseling Services and Disability Resource Center open?

Yes. If you experience a full message machine due to high call volume, please utilize the “contact us” email on each webpage.

[Disability Resource Center](#)

[Counseling Center](#)

Is Advising open?

Academic Advisement appointments will be offered through video conferencing software. Students may schedule their appointments online through myadvisor.tmcc.edu or by calling 775-673-7062.

GENERAL QUESTIONS

Is the Welcome Center open?

The welcome center is accepting calls and helping navigate folks through the system. Please refer to the [Department/College Area Telephone List](#) to help minimize student center calls when possible.

Is the TMCC Bookstore open? How do I get my books for late start classes?

The TMCC Bookstore is closed as of Tuesday, March 17 but online orders are available with free shipping on all orders. Please [visit the Bookstore online](#) for the most up-to-date information and to place your order.

[BOOKSTORE / RETURN INFO](#) **Your rental due date is: May 18, 2020**

Are refunds being offered for the Spring 2020 semester?

Please be aware that as of March 17, there are no plans to offer any refunds for Spring 2020. This may change under instruction of the Governor or the Chancellor of the Nevada System of Higher Education. Please see our [Refund Policy](#) for more information, and continue to check our website for more information.

Question not answered?

Please contact one of the departments, and we will be happy to assist you. [Department/College Area Telephone List](#) or visit the website TMCC.EDU